

13 DENTAL PROVIDERS

13.1 OVERVIEW

Dental Services for SHP Child Health Plus (CHP) and Family Health Plus (FHP) members are provided and managed through DentaQuest®, the plan's dental benefit manager. Members can obtain routine dental services from their in-network primary care dentist without a referral from their PCP. **Dental Services for Medicaid members are carved out to the Medicaid FFS Program.**

All preventive care (such as exams, cleanings, x-rays, silver fillings, routine extractions) and emergency treatment services are covered in full. If specialty care is required, members are referred by their primary care general dentist to participating endodontists, periodontists, and oral surgeons. Orthodontia is not covered.

For more information about DentaQuest®, and the benefits available to SHP CHP & FHP members, call 1-888-307-6549 or go to www.DentaQuest.com.

13.2 ACADEMIC DENTAL CLINICS

Dental Services Provided by Article 28 Clinics Operated by Academic Dental Centers Not Participating in Contractor's Network - Applies to MMC Program Only.

SHP MMC members may self-refer to Article 28 clinics operated by academic dental centers to obtain covered dental services without prior approval and without regard to network participation.

Dental services are part of SHP's Benefit Package for CHP and FHP members. Therefore, if a SHP MMC member receives dental services at Article 28 clinics operated by academic dental centers, the Medicaid FFS Program will reimburse the clinic at approved Article 28 Medicaid clinic rates in accordance with the protocols issued by the SDOH. Claims should be submitted to the Medicaid FFS Program.