

9 BEHAVIORAL HEALTH SERVICES

The SHP Behavioral Health network is contracted and managed by Beacon Health Strategies, LLC (Beacon) and Beacon Health Strategies Independent Practice Association (IPA) for the delivery of mental health and substance abuse services for all SHP members. Through Beacon, SHP members have access to a multi-disciplinary staff of behavioral health professionals who will work with SHP members to ensure that they receive the most appropriate level of mental health and/or substance abuse (alcohol and drug treatment) services they need in a timely and effective manner.

SHP members may access mental health and/or substance abuse services through any of the options listed below:

- ✧ Member contacts the in-network contracted mental health and/or substance abuse provider directly for the initial outpatient visit.
- ✧ Member contacts SHP Behavioral Health directly at 1-866-969-2661 for assistance with selecting an appropriate provider to deliver needed outpatient services.
- ✧ The Primary Care Practitioner (PCP) makes a referral to a contracted mental health and/or substance abuse provider at the SHP member's request.

PCP referral is not required for Mental Health and/or Substance Abuse (MH/SA) services.

Services **MUST** be provided by a SHP participating provider.

Neither Beacon Health Strategies nor SHP should be held responsible for the provision and payment of Chemical Dependence Inpatient Rehabilitation and Treatment Services for MMC Enrollees mandated by the LDSS as a condition of eligibility for Public Assistance under Welfare Reform (as indicated by Code 83) unless such services are already under way.