

## 9 BEHAVIORAL HEALTH SERVICES

The Plan Behavioral Health network is contracted and managed by Beacon Health Strategies, LLC (Beacon) and Beacon Health Strategies Independent Practice Association (IPA) for the delivery of mental health and substance abuse services for all Plan members. Through Beacon, Plan members have access to a multi-disciplinary staff of behavioral health professionals who will work with the Plan members to ensure that they receive the most appropriate level of mental health and/or substance abuse (alcohol and drug treatment) services they need in a timely and effective manner. Beacon maintains a robust network of credentialed behavior health and substance abuse providers throughout the Plan's service area.

Beacon's clinical team works closely with the Plan's Care Coordinators and provider to ensure that members receive integrated care that addresses the member's behavioral health and medical needs. Beacon also offers Plan members case management services to assist the member in coordinating and accessing community based care.

Beacon manages the following benefits for adult and child Plan members. (Please note that for some members (e.g., SSI) some of these services may be managed and paid for by FFS Medicaid.)

- Comprehensive Psychiatric Emergency Program
- Inpatient mental health
- Inpatient substance abuse detoxification (including medical detox)
- Inpatient substance abuse rehabilitation
- Outpatient mental health treatment
- Outpatient substance abuse treatment (FHP/CHP members only)
- Partial hospitalization (FHP/CHP members only)

Information about the specific benefits that are available to Plan subcontracts (SSI, FHP, CHP, etc.) through Beacon and a full listing of network providers is available on Beacon's website: [www.beaconhs.com](http://www.beaconhs.com).

Plan members may access mental health and/or substance abuse services through any of the options listed below:

- ✧ Member contacts the in-network contracted mental health and/or substance abuse provider directly for the initial outpatient visit.
- ✧ Member contacts Behavioral Health directly at 1-866-969-2661 for assistance with selecting an appropriate provider to deliver needed outpatient services.

**PCP referral is not required for Mental Health and/or Substance Abuse (MH/SA) services.**

Authorization is not required for emergency services for Plan Members.

Services **MUST** be provided by a Plan participating behavioral health provider except in the case of an emergency.

Neither Beacon Health Strategies nor the Plan should be held responsible for the provision and payment of Chemical Dependence Inpatient Rehabilitation and Treatment Services for Medicaid Managed Care Enrollees mandated by the LDSS as a condition of eligibility for Public Assistance under Welfare Reform (as indicated by Code 83) unless such services are already under way.