

# SUFFOLK HEALTH PLAN PHONE/CONTACT REFERENCE

## To Reach Us By Phone:

Provider Services	1-877-747-6789 (For Member Eligibility and Claim Status IVR is available twenty-four hours, seven days per week)
Utilization Management (Prior Approvals)	1-800-250-5007 (PHONE) 1-877-267-7900 (FAX)
Referral Form Fax Line	1-888-892-6130
Provider Relations	212-808-4775 (PHONE) 212-808-4772 (FAX)
Member Services	1-877-747-6789 (Twenty-four hours, seven days per week)
Beacon Health Strategies	1-866-969-2661
General Vision Services	1-800-847-4661
NHP Dental Services	1-888-307-6549
UR Expedited Appeal Requests	1-877-747-6789
After Normal Business Hours	1-877-747-6789

## To Send Us Correspondence:

Provider Services/Claims Appeals	Provider Services Department Suffolk Health Plan PO Box 6008 Hauppauge, New York 11788
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Member Services

Member Services Department  
Suffolk Health Plan  
P.O. Box 19769  
Charlotte, NC 28219-9769

Care Management (Written Appeals)

Care Management Department  
Suffolk Health Plan  
4944 Parkway Plaza Boulevard  
Suite 110  
Charlotte, North Carolina 28217

**To Submit Claims/Encounters**

Electronic Claims	Submitter ID: 11325
Paper Claims	Claims Department Suffolk Health Plan PO Box 6008 Hauppauge, New York 11788